

Legal Notice (In Accordance with Japan’s Act on Specified Commercial Transactions)

Seller

SevenSeazQuest Inc.

Responsible Manager

Yuichi Arima, Representative Director

Address

Hulic Minato Mirai, 1-1-7 Sakuragi-cho, Naka-ku, Yokohama-shi,
Kanagawa 231-0062, Japan

Phone Number

050-1720-8387

(Available Weekdays 11:00–16:00, closed on weekends and national holidays)

Email Address

customer@7seaz-global.com

Website URL

<https://7seaz-quest.com>

Product Prices

Listed on each product page (including tax)

Additional Fees

- Shipping: Flat rate of ¥990 (tax included) nationwide
- Bank transfer fees (to be borne by the customer)
- Additional shipping charges for redelivery due to customer’s circumstances

Payment Methods

- Credit Card (VISA, MasterCard, JCB, AMEX) – must be in the customer’s name
- Bank Transfer (GMO Aozora Net Bank, Corporate Sales Dept., Ordinary Account 1976311, SevenSeazQuest Inc.)

Payment Timing

- Credit Card: Payment processed at time of order
- Bank Transfer: Please complete payment by the specified deadline after placing your order

Delivery Time

Products are shipped within 3 business days after payment confirmation (subject to availability)

Returns, Exchanges, and Cancellations

- Cancellations after placing an order are not accepted
- Returns are accepted only for unused and unopened items within 90 days of delivery (return shipping paid by customer)

- Partial returns of set items are not allowed
- For defective or incorrect products, we will replace them at our expense (please contact us in advance)

Subscription Cancellation or Modification

- Changes can be made up to 3 days before the next scheduled delivery
- If payment fails for more than 3 months, the subscription may be automatically cancelled

Cooling-Off Period

- You may cancel your purchase in writing or by email within 20 days of receiving the contract or initial product
- Refunds are available for unused and unopened first-time orders (return shipping covered by us)

Business contracts are not eligible for cooling-off

Sales Limits and Special Conditions

Any limitations or conditions are noted on the respective product pages

Disclaimer Regarding Product Claims

Any claims regarding effects or benefits on this site are based on general usage and may vary by individual.

All products are labeled and sold as food supplements for general health in accordance with the Act on Specified Commercial Transactions and the Japanese Pharmaceutical and Medical Device Act.